



City of Heath Notifications Update

To help make it easier to keep up with the status of your utility account, the City has implemented a notification system that will send automated calls or texts to you. The system can also send alerts regarding Heath road closures, water outages, watering restrictions, special events and other general non-emergency notifications. This is not an emergency alert system. (To sign up for free weather and emergency alerts, please go to www.nixle.com.)

The City's notifications are automatically set up to reach you by phone. If you prefer to receive notifications by text, you will need to opt in, and standard text messaging rates may apply. You will only receive one form of notification. Therefore, if you choose to receive text messages, you will be opted out of phone notifications. You may choose to opt out of all notifications, but you will not be notified by any other means in most cases. You can contact the City if you choose to get back into the notification system at any time.

Name on Account _____

Account Address _____

Phone number for Notifications _____

**** The system is only capable of sending notifications to one phone number per account. If a second number is listed please be aware you will not receive the notification on that number.***

Text Messaging Notifications (standard text messaging rates may apply)

****By choosing to receive text notifications you will automatically be opted out of phone notifications***

Yes, I would like to receive text notifications

No, I do not want to receive text notifications

I would like to opt out of phone and text notifications and I am aware that I may not receive any other form of notification

Signature

Date

Please return completed form to:

City of Heath
Utility Department
200 Laurence Dr.
Heath, TX. 75032

Or email to:
utilitybilling@heathtx.com