

OFFICE OF PROFESSIONAL STANDARDS

The Office of Professional Standards of the Heath Department of Public Safety is responsible for investigating complaints of misconduct against the members of the department. Attached is the Heath Department of Public Safety Personnel Complaint form.

Complaints against TCOLE employees must meet the requirements of section 614.022 and 614.023 of the Texas Government Code.

- **614.022** Complaint To Be In Writing and Signed by Complainant to be considered by the head of a state agency or by the head of a fire department or local law enforcement agency, the Complaint must be:
 - (1) In writing, and
 - (2) Signed by the person making the Complaint

614.023 Copy Of Complaint to be Given to Officer or Employee

- (a) A copy of a signed Complaint against a law enforcement officer of this state or a firefighter, detention officer, county jailer, or peace officer appointed or employed by a political subdivision of this state shall be given to the officer within a reasonable time after the complaint is filed.
- (b) Disciplinary action may not be taken against the officer or employee unless a copy of the signed Complaint is given to the officer or employee.
- (c) In addition to the requirement of Subsection (b), the officer or employee may not be indefinitely suspended or terminated from employment based on the subject matter of the Complaint unless:
- (1) the Complaint is investigated; and
- (2) there is evidence to prove the allegation of misconduct

If these allegations determine that the employee acted improperly, disciplinary action will be taken. Because this is a serious allegation, with serious consequences for the employee, all formal Complaints need to be signed, sworn to and notarized.

Please follow the instructions below to ensure the complaint is received and resolve in the most expeditious manner possible.



Instructions

- 1. Please print all information at the top of page one.
- 2. Read, but do NOT sign the section related to Perjury in the middle of page one unless you are in the presence of a Notary Public. This form must be notarized. A Notary Public will be available at the Police Department when you return your complaint.
- 3. At the bottom of page one, begin writing your complaint and continue writing all that is necessary, utilizing as many pages as necessary.
- 4. Do NOT sign any page unless you are in the presence of a Notary Public. This form must be notarized. A Notary Public will be available at the Police Department when you return your complaint.

Tips for writing / filing the Complaint

- 1. Tell your story in a chronological order.
- 2. Be detailed and specific. (For example, if your Complaint is that the officer was rude, write exactly what the officer said, when he said it, and how he said it.)
- 3. Provide any and all witness names and contact information as well as any documentation/proof or your allegation.
- 4. Please feel free to type the narrative of your Complaint if you would like.

Upon completion of writing your Complaint you may turn it in at any time. The employee receiving the Complaint will turn it into the Director of Public Safety. The Director of Public Safety or his/her designee will determine how the Complaint will be investigated (I.e.: Professional Standards or to the immediate supervisor of the employee in question.) You will be notified by Professional Standards or the Supervisor assigned to the Complaint.

If at any time you wish to contact Professional Standards with questions please feel free at any of the options below:

- 972-961-4900
- In person (Professional Standards) 200 Laurence Drive, Heath, Texas 75032



PERSONNEL COMPLAINT FORM

Name:				
Date of Birth:				
Home Address:				
Home Phone #:	()			
Employment Phone #:	()			
Drivers License/ ID #:				
Location of Incident:				
Date of Incident:		Approxin	nate Time of Incident:	
Name(s) of Officers Inve	olved:			
made and t (2) he makes a (B) An offense under th According to T defined as: A f year; or both so	he statement is requirally false unsworn declars as Section is a Class exas Penal Code, So ine of not more that ach fine and confine the state of th	aired or authorized by lavaration under Chapter 13 s A Misdemeanor . ection 12.21, punishment a \$4,000.00; confinement ement.	truth of a false statement p w to be made under oath; of 22, Civil Practice and Remo t of a Class A Misdemeand at in jail for a term not to ex we, and I am aware of the	or edies Code. or has been exceed one
Signature of Person Filir	ng Complaint		Date	
			this the	
		NOTARY PUE	BLIC in and for Rockwall,	Texas

OFFICIAL AFFIDAVIT Page _____ of ____ STATE OF TEXAS / COUNTY OF ROCKWALL BEFORE ME, the undersigned authority, on this date personally appeared the person whose name is set out below as affiant who, after being by me first duly sworn, upon oath deposed and said: I have read all of the above affidavit including the printed, typewritten and handwritten portions thereof, and the statements therein are true.

SUBSCRIBED AND SWORN TO BEFORE ME by the said affiant this the day of

, 20 , to certify which witness my hand and seal of office.

NOTARY PUBLIC in and for Rockwall County, Texas

	Page _	of
I have read all of the above affidavit including the printed, typewritten and hand statements therein are true.	lwritten portions thereo	f, and the
Affi	 ant	
SUBSCRIBED AND SWORN TO BEFORE ME by the said affiant this the		day of
, 20, to certify which witness	s my hand and seal of o	ffice.
	-	

NOTARY PUBLIC in and for Rockwall County, Texas