



CITY OF HEATH UPDATE

CITY LAUNCHES
SCAN
SAFE CITIZEN'S ACTION NETWORK
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JANUARY
2022



MESSAGE FROM THE MAYOR...

LOOKING FORWARD

With all the chaos reported in the world, it is easy to become overwhelmed. The good news is that we can focus on all the great things occurring in our 12-square-mile piece of heaven known as Heath.

Our community events are back on track, and we can look forward to more fireworks, parades and Christmas Tree lightings. With our Towne Center Overlay District Plan almost complete, we look forward to building out our downtown area into something of which the entire community can be proud.

Based on our Towne Center Park renovation plan, we look forward to pickle ball and basketball courts and water features. More trails and parks are also in the works to provide a safe environment to raise our families and enjoy our daily lives.

We look forward to raising our children in a healthy environment where parents stay involved. The only mandates we place on ourselves is to respect each other and enjoy life. All of those who volunteer their time in the community understand the joy it brings.

The secret of Heath is out, and we will continue to grow. We have the best 12 square miles you can find because of our citizens. We look forward to meeting our new neighbors while we grow in a responsible and sustainable manner. Our City is in excellent condition financially, and our City staff, council, boards and commissions are capable and committed.



We have learned from the turmoil of the past two years and are better prepared for the future. It's time to throw away the rear view mirror and look forward to what the new year will bring. Best to all of you in 2022, and thank you for allowing me to serve as your Mayor.

Mayor Kelson Elam

Christmas In Heath

A HOMETOWN TRADITION

THE COMMUNITY KICKS OFF CHRISTMAS IN HEATH ON DECEMBER 3

A double rainbow signaled Christmas in Heath would happen, despite late afternoon showers on December 3. A record crowd of more than 2,000 residents came out to enjoy all the sights, sounds and treats of Christmas on what turned out to be a beautiful winter evening.

Thank you to everyone who made it possible, including the City staff, Department of Public Safety officers, Mayor Kelson Elam and the City Council, the vendors and food trucks, RISD choirs and bands, Special Event Series Sponsors and the 60+ volunteers. This includes members of the boys team charity Lakeside League, National Charity League and the Special Events Board led by Chairman Jenni Knox and members Tami Hogan, Amanda Rosander, Stacy Megill and DeLayne Spicer.

Find more photos on the City's Facebook page, and the highlights video at heathtx.com.



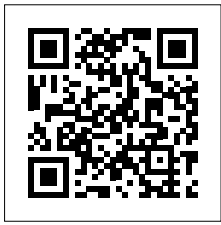
UTILITY BILLING DATE TO BE MOVED TO MID-MONTH

The City of Heath is changing utility account billing dates and due dates beginning February 2022 to get water consumption information to customers faster. This will be helpful for customers who have a leak but are not yet aware of the problem.

The due date for the bill mailed in February will be moved from the 20th of March to the 10th of March. Customers who pay by bank draft will see the debit from their account on the 10th of the month instead of the 20th. Customers using the online bill pay method will need to change the date of payment to no later than the 10th of the month.

We hope this information helps you plan ahead! If you have any questions, please contact Customer Service at 972-771-6228.





CITY LAUNCHES NEW EMERGENCY COMMUNICATION PROGRAM: HEATH SCAN — SAFE CITIZENS ACTION NETWORK

The City of Heath is the beta test community for a new QR code-based emergency communication program called SCAN: Safe Citizens Action Network.

While the City urges residents to sign up for Rockwall County’s free NIXLE alert system, HEATH SCAN is in place to quickly distribute emergency information that is specific to Heath citizens without reliance upon third party sources.

SCAN also provides an easy way to use your phone to access this information (just like a menu in a restaurant), which is critical when devices such as desktop computers are not available due to power outages.

All you have to do is SCAN the QR Code with your phone to go directly to the SCAN emergency page on the City’s website that has been activated to provide real-time information as necessary.

During non-emergency situations, citizens can also go to the page for information on what to do before, during and after specific emergencies such as winter storms, power outages, extreme heat, severe weather and tornados.

“Effectively and efficiently communicating with our citizens is a top priority for our City council, staff and DPS officers, especially during emergency situations such as the winter storms of 2020,” said City Manager Aretha Adams.

“We have since fine tuned existing communication methods and are now pleased to add SCAN to our resources. I want to thank City Councilmembers Paul Ruffo, John Beaman and Donna Rolater for providing valuable input as we evaluated current and potential options during the months following the winter storm, and staff for developing a system that expands our reach without a budget impact.”

OTHER SCAN RESOURCES...

CARING FOR HEATH’S VULNERABLE

If you have a loved one who is vulnerable during emergency situations, you can register them on the SCAN page for Wellness Checks by Heath Department of Public Safety officers. You may also request that a lockbox be placed on their door and provide the key to DPS officers for access during an emergency incident.

UPDATING YOUR PREFERRED CONTACT INFORMATION

Before, during and after, the City of Heath also has the capability to send out alerts via text, phone or email. The contact information tied to your utility billing account will be used. If you would like to change the email or phone that is used, you can do so on the SCAN page.



IMPORTANT REMINDERS....

Call 911 for An Emergency
For Non-emergency Assistance, call 972-771-7724

WATER

If you need to have water shut off at your home or business in Heath, call 972-771-7724.

ELECTRICITY

To report a power outage, call Oncor at 888.313.4747 OR use the online tool via the QR code.



GAS

If you suspect a natural gas leak indoors or outdoors, leave the area immediately, call 9-1-1 and call the Atmos Energy gas emergency number: 866-322-8667.

HANDLING LEAKING OR BROKEN WATER PIPES

Emergency Water Shut Off -- The City is available on an emergency basis to shut off your water if there is a leak or burst pipe. The professional who repairs your leak or broken pipe should turn the water back on for you. If for some reason you turn the water back on yourself using a water key, please be careful. If damage to the meter occurs, you will be responsible for the cost of repair.

If Your Pipes are Frozen:

- Find your shut off valve and turn off the water with a water key.
- Do not wait until it starts to get warm to find out if you have broken pipes.
- Have the professional who repairs your leak/broken pipe turn the water back on for you.
- Be sure someone is in your house when the water is turned back on.

ALARM PERMITS EXPIRE DECEMBER 31

Register or renew your residential or commercial alarm permit online at heathtx.com on the Department of Public Safety page.

LOOK FOR YOUR HEATH SCAN STICKER IN THIS MONTH’S UTILITY BILL AND PLACE IN YOUR HOME WHERE IT CAN EASILY BE ACCESSED IN AN EMERGENCY.

If you receive your utility bill via email, you can drop by City Hall during normal business hours to get a Heath SCAN sticker. Or call Customer Service at 972-771-6228 to have a sticker mailed to you



JOIN PATH IN 2022

The City of Heath parks and trails system will be an important focus in 2022, and you can be a part of the progress by joining PATH!

PATH was created to unite the community in helping grow a great parks and trails system by offering citizens and local businesses the opportunity to participate by making a recurring \$5 or \$10 donation with their monthly utility bill or a one-time contribution. Everyone benefits because great parks, trails and green spaces increase the quality of life, promotes community connection and generates economic benefits, including stronger home values.



PATH

CHARTER PATH DONORS AS OF DECEMBER 03, 2021

PATH PATRON
\$10,000 Donation



PATH FUNDER
\$1,000 Donation



BC GOLF
BILL & BARBARA BOTTORFF, 2020
HEATH FLAG SERVICE/BURROW FAMILY
RHONDA HOLLOWAY

MAGNUM HOME SERVICE
BETTY PERRY
CHRIS & SUSIE THOMPSON
VICKI WALLACE

PATH PAVER - \$500 Donation

Larry & Mary Bush
Ernie & Becky Burkett
Chris & Angela Cass
Russell & Patricia Clark
Renee & Scott Clover
Colley Family
Dennis
Tom & Margaret Davidson
Jon-Paul & Crystal Dixon
Kathy Farrington
William & Tammy Fieldsmith
Jeff & Bobbie Fleming
Neal & Mary Fondren
Grinnan Family
Tim & Alison Hartley
Mike & Amanda Karner
Rich Koepke
Mark & Lisa Misheck
McCuthcheon Farms, LLC
Kevin & Susan Smart Family
Rick & Kathy Spletter

SPECIAL CONTRIBUTION

Tom & Charlene Norris (\$250)
Gary & Tracy Allen (\$100)

PATH FINDER - Recurring \$10 per Month

Gary & Tracy Allen
Bonnie Baron
Councilmember John Beaman
Anthony & Julie Berg
Ernie & Becky Burkett
Dean & Christine Brand
Mark & Suzanne Brooke
Jim & Beatrice Chester
Larry & Sharon Cole
Patrick & Lindsey Cummins
John & Janie Curtis
Ralph & Mary DeMott Family
John & Katie Dyer
Mayor Kelson & Brenda Elam
Kevin and Tracy Enoch
Ryan & Ashley Farha Family
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David & Laura Gartling
Mark & Toni George
John & Sherry Gillespie
Mike & Claudia Givens
Ken & Lorrie Gray

Jerry & Judy Groves
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Everette Hull & Shirley Sutherland
Jeff Ivy
Ken & Ginny Jackson
Lorri Kasper
Wes & Sarah Keith
Kathryn Klepak
Councilman Rich Krause
David & Debbie Lane
Brian & Lea Lashley
Mike & Ruth Miller
Troy Parker
Johnny & Debbie Pabian
Dave & Vicki Perkowski
Bob Petka
Bryan Ramey
Craig & Monique Raymond
John & Janet Reed
David & Betsy Roe
Charles & Malette Reed
Tony & Councilmember Donna Rolater
Justin & Jennifer Saunders
Gini Seely
Doyle & Tiki Sherman

Tom & Diane Smith
Cameron & Michelle Slocum
Councilmember Brent Weaver & Lillian
Jeff & Cathy Wicker
William & Wendy Wilbanks
Steve & Stacy Wingard
Brian Wiley
Michaela Wood
Steven & Katie Wozniak
Tim & Kim York
Craig & Julie Zurek

PATH MAKER - Recurring \$5 per Month

James Albrecht
Gary & Kellie Anderson
Randy & Lana Dodge
Keith & Megan Flowers
Chris & Jenni Knox
Rick and Nancy Mabry
Jacqueline Martin
Calvin and Linda O'Glee
Jeff & Claudette Overfield
R.E. (Bob) Shaw, Sr.
Candee Smith
Stan Stewart
Dalton Tasset
Tony & Janet Tiseo

VISIT HEATHTX.COM/PATH TO SIGN UP ONLINE, OR SCAN THE QR CODE ABOVE.