



CITY OF HEATH UPDATE

QR
CODE DIRECTORY

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MAY
2024



CITY LAUNCHES NEW TECHNOLOGY TO ENHANCE CUSTOMER SERVICE AND EFFICIENCY

The City is tapping into new technology to improve efficiency and enhance customer service. Recent investments include:

OpenGov

OpenGov is an Enterprise Resource Planning (ERP) software suite developed to modernize processes, provide streamlined tracking and reporting, and bring all of the City’s departments into one integrated system. This includes budget management, utility billing, financials, zoning, permits, code enforcement, and a new public works asset management solution for the water system.

Through OpenGov, citizens will have access to a new transparency portal with live reporting on daily water demand, budgets and other useful citywide information. This expands the 24/7 online access already available that allows residents and businesses to report code violations, apply for a permit and submit requests.

AMI

Phase 1 of the installation of the upgraded Advanced Metering Infrastructure (AMI) program has begun and encompasses the installation 3,021 new water meters at City customer

properties. This represents 72 percent of the citywide system. The new water meters will increase efficiency and responsiveness to customers by providing real-time data on utility consumption for accurate data measurement and more efficient billing.

The new AMI program includes a customer portal to provide access to the data and enable both the City staff and water customers to identify issues more quickly to avoid costly problems. Customers are receiving instructions on how to use the new customer portal via a door hanger as meters are installed.

The Phase 1 completion goal is June 2024. Phase 2 encompasses the balance of 1,200 meters and will be included in the next budget year of 2024-2025 and installed in 2025.

GIS

The City is currently building out a Geographic Information System (GIS) to provide mapping of properties, zoning, rights-of-way and other public assets. Residents and businesses will have access to the City’s GIS platform online 24/7 via the City website once completed.

ELECTION NOTICE
The City of Heath will hold a General Election on May 4 to elect three councilmembers (Mayor and Councilmember Places 3 and 5). Early voting at Heath City Hall is Monday, April 22 - Tuesday April 30.

HEATH COMMUNITY CELEBRATES EASTER AT ANNUAL HEATH 5K/FAMILY RUN

A record-breaking 500 citizens and visitors registered for the 2024 Heart of Heath 5k/Family Run on March 30. The City thanks the Special Events Board, volunteers, staff, Department of Public Safety, sponsors and prize donors who helped present a fun and safe community gathering. You can find more photos and the highlights video on the City's Facebook page and website.



Family Run - Top 3 Boys
1st-Anderson Taylor; 2nd-Gustavo Aguirre;
3rd-Jace Langel



Family Run - Top 3 Girls
1st-Brooklynn Bass; 2nd-Amelia Gonzales;
3rd-Layla Phillips



5k - Top 3 Females Overall
1st-Talia Melton; 2nd-Ana Klunder;
3rd-Tonya Miller



5k - Top 3 Males Overall
1st-Evan Martin; 2nd-Luke Martin;
3rd-Alberto Castro

PRIZE DONORS

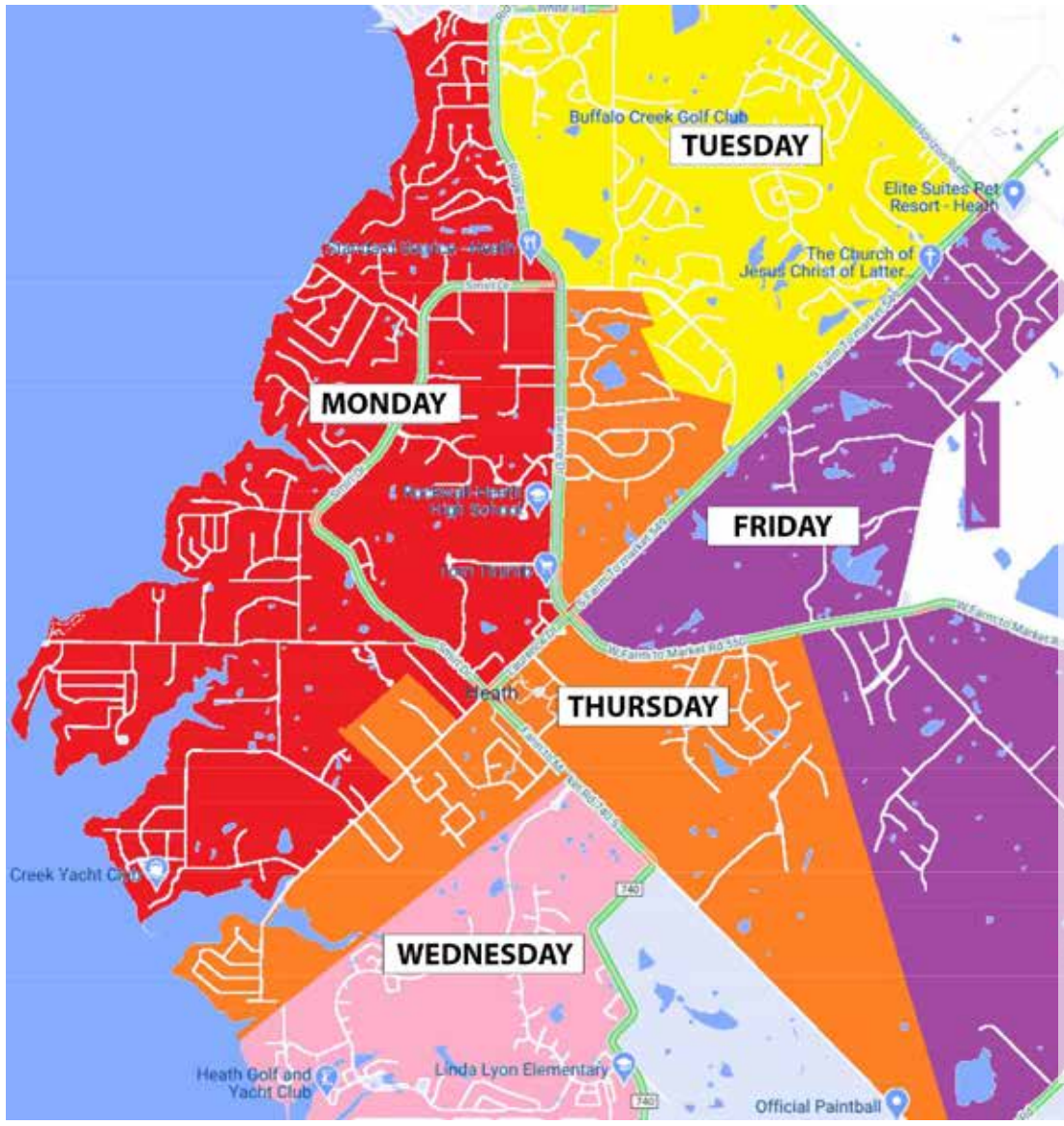
100% Chiropractic
Blue Koi Japanese Bistro
Buffalo Creek Golf Club
Chiloso's Mexican Bistro
Citrus Nail Lounge
Elynn & Co
Flying Pig Bakery
Great Clips
Heath Boba Tea & Desserts

Heath Hair Salon and Spa
HOTWORX
Kindred Market
Lakeside Florist
Manny's Heath Tex-Mex Restaurant
Marco's Pizza
Milano's Pizza, Pasta & Subs
Oasis Pickleball Club of Texas
Pablo's Restaurant
Pickleball, Rich "Thunder" Lopez

Racquet and Jog
Shenanigans
Sourdough & More
Standard Service
Sugar Llamas
T-3 Chiropractic
The Bagel Lady
Urban Air at Oasis
Wings Over Heath

ALSO THANKING:

Heath Nutrition & Energy for Free Recovery Teas
Tom Thumb for Water & Refreshments
Camp Gladiator - the Runner's Warm Up & Tug of War Rematch
Stretch Zone for Pre-Race Pre-Stretching for Runners



WASTE COLLECTIONS TO EXPAND COLLECTION SCHEDULE

Waste Collections will expand its trash and recycling collection schedule in Heath from three days to five days, beginning May 6. The map to the right shows the expanded collection schedule. Waste Collections will notify the customers whose collection day will change prior to May 6.

Waste Connections will continue to pick up bulky waste weekly. The amount of bulky waste hauled away free of charge remains at three cubic yards. Anything over three cubic yards will continue to be billed at \$12.26 per yard. Bulky waste should be placed curbside by 7 a.m. on Monday for collection each week.

HEATH FOLLOWS NORTH TEXAS MUNICIPAL WATER DISTRICT (NTMWD) YEAR-ROUND CONSERVATION SCHEDULE

The City of Heath's water supplier -- North Texas Municipal Water District (NTMWD) via the City of Rockwall has implemented a year-round, two-day-a-week irrigation schedule for all end-users. The City of Heath has adopted this model as requested by the NTMWD.

WATER CONSERVATION SCHEDULE:

The last number of your house address corresponds to the days of the week watering with an irrigation system is allowed between 6 p.m. and 10 a.m.

- 1 or 2 MONDAY & THURSDAY
- 3 or 4 TUESDAY & FRIDAY
- 5 or 6 WEDNESDAY & SATURDAY
- 7 or 8 THURSDAY & SUNDAY
- 9 or 0 FRIDAY & MONDAY

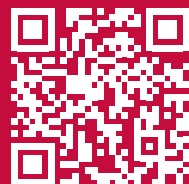
Additional restrictions triggered by water usage:

STAGE 2 RESTRICTIONS

Watering with an irrigation system is limited to one day per week. A published schedule would also correspond to the last number of a house address. City water usage exceeding 90% of the daily water supply limit of 6 million gallons for two days in a seven-day period triggers Stage 2 restrictions.

STAGE 3 RESTRICTIONS

Watering with an irrigation system is limited to one day every two weeks. A published schedule would also correspond to the last number of a house address. City water usage exceeding 95% of the daily water supply limit of 6 million gallons for two days in a seven-day period Stage 3 restrictions.



For more information visit

WATER WISE

on Heathtx.com

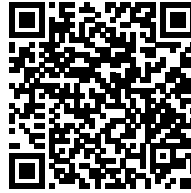
QR CODE DIRECTORY

Quick links to useful resources, City information and documents.



TEXAS SMARTSCAPE

Create beautiful sustainable landscapes



CITY LANDSCAPE ORDINANCE

Requirements for new construction plus helpful materials list for all residents

WATER WISE
Update on Heath's water system, irrigation schedules and water usage

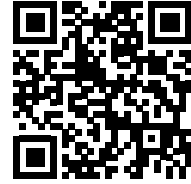


SCAN-SAFE CITIZENS ALERT NETWORK

Activated when necessary to provide Heath-specific information



PATH- PARKS AND TRAILS OF HEATH
Help grow a great parks and trails system



TRASH & UTILITY SERVICES

Details on weekly, bulky, brush and household hazardous waste collection

SIGN UP/ DISCONNECT UTILITY

Online form



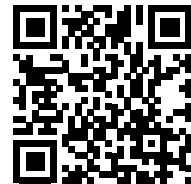
PARKS & TRAILS

Discover Heath's parks and trails



ADOPT-A-TRAIL/LITTER CONTROL

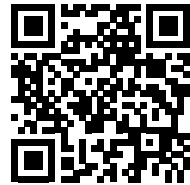
Learn how you can help keep Heath beautiful



HEATH ECONOMIC DEVELOPMENT

Learn about efforts to attract and support businesses to serve the community, including The Reserve

HEATH 411
Find quick links to all new information and documents posted on the City website



HEATH GOVERNEMENT
Find links to all City Council and Board and Commission meeting agendas, minutes and recordings with video



CITY OF HEATH MAPS

Find zoning, land use, street, subdivision and more



DEPARTMENT OF PUBLIC SAFETY (DPS)

Learn how our triple-certified officers serve and find an incident map to track their activity

REPORT CODE VIOLATIONS



CITY EMPLOYMENT OPPORTUNITIES



CALL EMERGENCY: 911 | NON-EMERGENCY UTILITY/AFTER HOURS: 972.771.7724